

19th June 2020

Dear Families,

Re: COVID-19 Update, 19th June 2020: Update on the first week of Teams lessons

I am delighted to inform you that just in this week alone, year 10 students have had access to **160 online face to face sessions** on Teams with their own teachers across all subjects. This is more than twice as many lessons our year 10 cohort would have had access to across the four weeks (64 lessons with a 10 minute hygiene break in each) if we had gone ahead with the original plan of opening Burton Borough School.

So far, Teams has been working well and I would like to thank all families, students and staff for trying something new and helping out wherever there has been a technical problem. **Staff have not only delivered face to face sessions to year 10 students but also year 7, 8 and 9 students** already as everything has gone so well with year 10.

Next week, there will be even more year 10 sessions and sessions for years 7 to 9. **If your child has not yet downloaded Teams on their devices, please ask them to do so as soon as possible so that they are alerted to when their lessons are and can see when their lessons are scheduled on their calendars.** The official start date for years 7 to 9 is the w/b 29th June. However, as teachers are desperate to meet with students as soon as possible, I have given the green light to colleagues who would like to set sessions up before this date.

As I mentioned in my video message on Instagram yesterday, as with any new system, there are going to be initial problems that we will not know about until the system is up and running. For example, some students and teachers encountered an issue where they were no longer members of the class and had to be manually added back in, even though all class lists were set up prior to the launch on Monday. I know that some students also encountered password issues. However, we are aware of these problems and have been reassured by Telford and Wrekin IT that they are in contact with Microsoft in Seattle to resolve the Teams situation as soon as possible.

If your child has not used their username and password for a while, please ask them to test it out as soon as possible using Office 365 (see document attached). Please also download the Teams app on their device and test the login details well before a scheduled lesson (see documents attached).

If your child's username and password is not working, please email the following address with your child's name, small school and year group:

logacall.bbs@taw.org.uk

Thank you for all your support over the last week and I hope you have a lovely weekend!

With all good wishes,



Krissi Carter
Principal



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