

Pre-Market Engagement – Stakeholders

Our current Coach and Taxi contracts are due to expire on 31st July 2018.

We are in the process of renewing our contracts with all our operators and would really appreciate your thoughts and feedback to help us shape this process.

Travel Assistance will continue for any student currently eligible for travel assistance, however, please note if your child has or is planning to move school or they move from their current address you reapply for travel assistance- please refer to the 'Home to School transport policy' for further guidance http://www.telford.gov.uk/info/20025/school_information/10/home_to_school_transport

At this stage the Council are still working with providers to shape the new service and alongside we are keen to work with you to ensure all our children's needs are met whilst being transport to/from school.

Please answer the questions below – all answers are confidential and we will do our utmost to take all feedback on board and these answers will help us when renewing our Travel Assistance.

Question 1

Can you rank the following Travel Assistance options in order of suitability for your children with 1 being the most suitable and 6 being the least suitable;

	Transport your child yourself with the aid of a Personal Transport Budget (PTB)
	Access public transport with the aid of a travel pass
	Undergo travel training (a qualified travel trainer will assist your child in accessing public transport)
	Accompanied walk to school (walking bus)
	Cycle to school (this will be supported with the cycle proficiency training and provision of a bike and helmet hire scheme)
	Voluntary Car Scheme (this will be volunteers in the Telford and Wrekin Borough volunteering to transport our young people to and from school – all volunteers would undergo all relevant checks from the Council)

Any other

Question 2

What are the main difficulties you face getting your children to school when Travel Assistance is not available (check all that are appropriate)

- ☐ Access to a vehicle
- ☐ Work commitments
- ☐ Children attending other schools
- ☐ Safe walking routes
- ☐ Access to public transport (i.e. bus routes)

Any other difficulties – please state

Question 3

Would you be interested in being a part of our 'text message reminder service' to remind you when your children's transport is outside? Do note your contact details do not appear to any driver's and only the Council and the transport operator's base will have access to this information

- ☐ Yes
- ☐ No

If no – please explain why

Question 4

The Council is very keen to ensure our council tax payers money is spent efficiently, are you aware that the Council are still charged when children do not turn up for their transport? (Unless the transport provision has been cancelled beforehand)

- ☐ Yes
- ☐ No

Any other comments, please tell us below

Please complete and return your form to the postal address below by **27th April 2018.**

FAO Scott Connor

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Lawn Central

Telford

TF3 4JA

Alternatively please email your completed forms to Transport.Feedback@telford.gov.uk