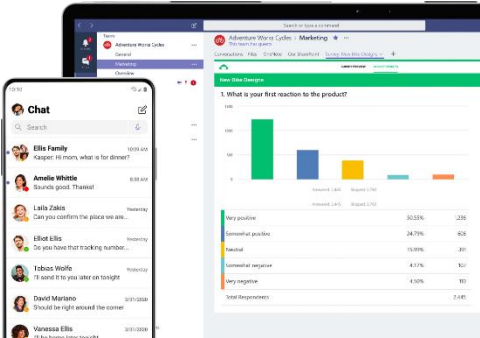


Good morning families,

We are aware that some students are experiencing difficulties logging into the website version of Teams. Office365 loads, but Teams then doesn't appear.

Please guide your child/children to use this link, this will allow them to download the Teams software onto their laptop, which will allow them to login.

<https://www.microsoft.com/en-gb/microsoft-365/microsoft-teams/download-app>



The screenshot displays the Microsoft Teams interface. On the left, a chat window is open with a list of messages from various users, including 'Ellie Family', 'Amelia Whittle', 'Laila Zalis', 'Elliot Ellis', 'Tobias Wolfe', 'David Mariano', and 'Vanessa Ellis'. On the right, a survey titled '1. What is your first reaction to the product?' is shown. The survey results are displayed as a bar chart and a table. The table data is as follows:

Reaction	Percentage	Count
Very positive	50.23%	1235
Somewhat positive	24.75%	608
Neutral	15.99%	397
Somewhat negative	4.17%	102
Very negative	4.86%	120
Total Responses		2447

[Download desktop and mobile apps | Microsoft Teams](https://www.microsoft.com/en-gb/microsoft-365/microsoft-teams/download-app)

Download Microsoft Teams now and get connected across devices on Windows, Mac, iOS, and Android. Collaborate better with the Microsoft Teams app.

www.microsoft.com

Any mobile user will already be using the Teams App which seems to be working fine.

If there are any further problems, please email main.bbs@taw.org.uk

Kind regards and stay safe,
Burton Borough School